

HOW TO RECEIVE FREIGHT SHIPMENT

- 1** Are there discrepancies between delivery receipt and what arrived?
- If there are discrepancies between delivery receipt and what arrived then write on receipt: ONLY X of X PIECES ARRIVED & call FireCraft
- NO YES
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- 2** Is there damage to the box/packaging?
- If there is any product damage then refuse shipment & call FireCraft
- NO YES
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- 3** Open package(s) and inspect for damage. Is there any damage?
- If there is any product damage then refuse shipment & call FireCraft
- NO YES
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- 4** Did driver prevent you from opening package(s) & inspecting for concealed damage?
- If driver prevented you from opening package(s) & inspecting for damage then refuse shipment or sign for shipment and write on the receipt: "DRIVER PREVENTED DAMAGE INSPECTION" & call FireCraft
- NO YES
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**IF ALL BOXES ARE CHECKED NO
THEN SIGN THE DELIVERY RECEIPT**

GIVE A COPY OF THIS FORM TO DRIVER

FireCraft, Inc. Freight Policy

FireCraft, Inc. has arranged to have your order shipped via truck freight. The driver is required to leave your shipment "curb-side". Signing for your delivery without noting any damages, issues, or inability to inspect the delivery on the relevant paperwork legally states that you have received your freight in good condition and FireCraft, Inc. cannot be held liable for any damages or missing pieces. Additional, leaving a note and/or instructions for the driver is the same as signing for your products in good condition. If you authorize the freight company to leave freight without a signature, FireCraft, Inc. cannot be held liable for any damages or missing pieces. If you choose to sign for a visibly damaged please note on the relevant paperwork that you are signing for a damaged package; however, FireCraft, Inc. cannot be held liable for any damages or missing pieces for accepted via signature delivery.